

#### **OFFICE OF PUBLIC AFFAIRS**

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## **NEWS RELEASE**

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# CALIFORNIA DEPARTMENT OF CONSUMER AFFAIRS ANNOUNCES ACTIVITES FOR CONSUMER PROTECTION WEEK

Lemon Law public service announcements, toy safety partnership to be launched as part of activites scheduled for March 2-8, 2008

SACRAMENTO – The California Department of Consumer Affairs (DCA) has joined a group of federal, state and local government agencies and national consumer advocacy groups to promote what Governor Arnold Schwarzenegger has proclaimed as "California Consumer Protection Week," March 2-8, 2008, which will coincide with the 10<sup>th</sup> annual national consumer protection week. California Consumer Protection Week (CPW) highlights consumer education efforts in the fight against fraud.

DCA Director Carrie Lopez stated, "It's abundantly clear that this administration is focused on helping consumers. My department works year round on protecting consumers. This proclamation highlights the need and our desire to meet the governor's expectations to inform and protect California consumers."

# Release of Spanish-Language Lemon Law Public Service Announcements (PSAs) Friday, March 7

DCA will release Spanish-language (PSAs) that let consumers know what their rights are if they purchase a new vehicle that is defective. California's Lemon Law offers remedies to consumers, and these are explained in the new PSAs.

Financial Literacy

There will be a strong focus on encouraging people to increase their financial know-how.

Financially savvy consumers are likely to make smarter decisions about managing their

money, using credit wisely, and building a solid financial foundation. To promote this

year's theme of financial literacy, DCA will host informational booths for consumers at

local shopping centers. The first 100 children to attend each event will get a financial

literacy kit. In addition, free information on a wide variety of topics will be available.

Partnership With the Federal Consumer Product Safety Commission

Wednesday, March 5

DCA will join the federal Consumer Product Safety Commission (CPSC) at press

conference in Long Beach, California to discuss ways the two agencies can partner with

one another to protect consumers. DCA Director Carrie Lopez will participate in a CSPC

news conference and will meet with CPSC's Acting Chairman Nancy Nord.

LifeSmarts Competition

DCA will again be the host for the California finals for the LifeSmarts competition.

LifeSmarts is a game show-style competition that tests the consumer knowledge of high

school students. The winner of the California competition will go to the national

competition, which is being held this year in Minneapolis.

General Information, Other Events and Materials

DCA will also be holding several additional sting operations statewide in partnership with

its boards and bureaus to decrease unlicensed activity and protect consumers throughout

March. The department's website, www.dca.ca.gov, will continue to be updated with the

most current and useful tips for consumers ranging from choosing a certified public

accountant to getting important consumer tips for purchases.

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**Note:** A list of the shopping center events is attached.

### SCHEDULE OF CONSUMER WEEK EVENTS

### March 2-3, and March 8-9

Galleria at Tyler
1299 Galleria at Tyler
Riverside, CA 92503
(951) 351-3110
http://www.galleriatyler.com/html/mallinfo.asp
Saturday 11a.m. – 4p.m.; Sunday 11a.m. – 4p.m.

Montebello Town Center 2134 Montebello Town Center Montebello, CA 90640 (323) 722-8454 (Guest Services) http://www.montebellotowncenter.com/location.asp Saturday 9a.m. – 4p.m.; Sunday 10a.m. – 4p.m.

Stoneridge Shopping Center
One Stoneridge Mall
Pleasanton, CA 94588
(925) 463-2778
http://www.simon.com/mall/default.aspx?ID=1242
Saturday 10a.m. – 7p.m.; Sunday 10a.m. – 6p.m.

Hilltop Mall 2200 Hilltop Mall Rd Richmond, CA 94806 (510) 223-6900 http://www.simon.com/mall/default.aspx?ID=1252 Saturday 9a.m. – 7p.m.; Sunday 10a.m. – 6p.m.

### March 8

Newpark Mall 2086 Newpark Mall Newark, CA 94560 (510 794-5523 http://www.newparkmall.com/html/mallinfo.asp Saturday 10a.m. – 7p.m.